SYSTEM SPECIFICATION

Xerox® 9-Series CX961/962/963 Color Multifunction Printer

With the new A3 CX961/962/963 Color Multifunction Printers (MFPs), you get reassuring versatility, sustainability-focused design, and surprising simplicity from such sophisticated technology. Boost your productivity with vivid prints – up to 55 pages per minute*. Intuitively navigate the 10.1-inch color touchscreen and save time with single-pass two-sided scanning.





xerox™



SYSTEM SPECIFICATION			
	CX961	**CX962**	**CX963**
Print Technology	Color Laser		
Function	Color Copying, Color Printing, Color Scanning, Fax (optional)		
Workgroup Size	Large Workgroup		
Display	10.1-inch (25.6 cm) e-Task color touch screen		
Processor Speed	Quad Core, 1.2 GHz		
Memory	4 GB Standard, 4 GB Maximum		
Storage Drive	128 GB Intelligent Storage Drive included; 500 GB Magnetic Hard Disk (optional)		
Maximum Monthly Duty Cycle[3]	Up to 150,000 pages per month	Up to 200,000 pages per month	Up to 270,000 pages per month
Recommended Monthly Page Volume[4]	7,000 - 50,000 pages		

PRINT			
	CX961	**CX962**	**CX963**
Print Speed (Letter, Black)[1]	Up to 35 ppm	Up to 45 ppm	Up to 55 ppm
Print Speed (Letter, Color)[1]	Up to 35 ppm	Up to 45 ppm	Up to 55 ppm
Print Speed (Letter, Black) Duplex[1]	Up to 35 ppm	Up to 45 ppm	Up to 55 ppm
Print Speed (Letter, Color) Duplex[1]	Up to 35 ppm	Up to 45 ppm	Up to 55 ppm
Time to First Page (Black)	As fast as 6 seconds		
Time to First Page (Color)	As fast as 7.1 seconds		
Duplex (2-sided) Printing	Integrated Duplex		
Print Resolution, Black	1200 × 1200 dpi, 4800 Color Quality		
Print Resolution, Color	1200 × 1200 dpi, 4800 Color Quality		
Printable Area	0.16 inches of the top, bottom, right and left edges (within)		
Printer Languages (Standard)	PCL 6 Emulation, Personal Printer Data Stream (PPDS), PostScript 3 Emulation, Direct Image, PDF 1.7 emulation, PCLm, PCL 5 Emulation		
Fonts and Symbol Sets	39 scalable PPDS fonts, 5 PPDS bitmap fonts, 2 PCL 5/6 bitmap fonts, 163 scalable PostScript fonts, 94 scalable PCL 5/6 fonts		

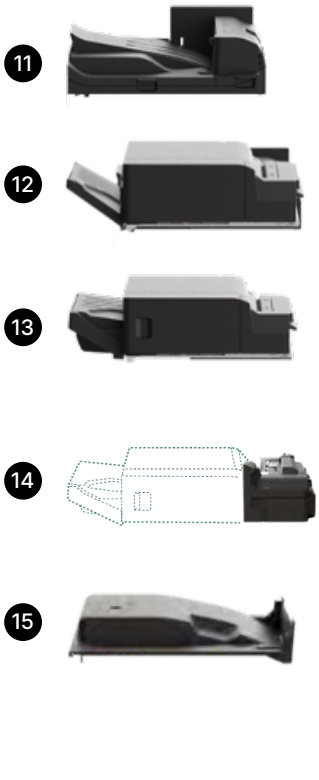
COPY			
	CX961	**CX962**	**CX963**
Copy Speed (Letter, Black)[1]	Up to 35 ppm	Up to 45 ppm	Up to 55 ppm
Copy Speed (Letter, Color)[1]	Up to 35 ppm	Up to 45 ppm	Up to 55 ppm
Copy Speed (Letter, Black) Duplex[1]	Up to 35 ppm	Up to 45 ppm	Up to 55 ppm
Copy Speed (Letter, Color) Duplex[1]	Up to 35 ppm	Up to 45 ppm	Up to 55 ppm
Time to First Copy (Black)	As fast as 6.2 seconds		
Time to First Copy (Color)	As fast as 7.2 seconds		
Warm-up time (from off)	As fast as 60 seconds		
Reduce / Enlarge Range	25 – 400%		

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Xerox 9-Series
CX961/962/963 Color Multifunction Printer











1 **Multifunction product with 10.1-inch (25.6 cm) touch screen**
33.8 x 23.3 x 26.0 in.
858 x 592 x 660 mm

2 **300 Sheets, 240 images per minute duplex (DADF) scanner.**

3 **500-Sheet output bin**
Dimensions included as part of base model

4 **150-Sheet multipurpose feeder**
Dimensions included as part of base model

5 **550-Sheet tray**
Dimensions included as part of base model

6 **550-Sheet Tray or 550-Sheet Special Media Tray**
6.4 x 23.1 x 25.6 in.
163 x 587 x 649 mm

7 **2 x 550-Sheet Tray**
12.4 x 23.1 x 25.6 in.
314 x 587 x 649 mm

8 **2000-Sheet Tandem Tray - Letter**
12.4 x 23.1 x 25.6 in.
314 x 587 x 649 mm

9 **Cabinet**
9.7 x 23.1 x 26.0 in.
247 x 587 x 660 mm

10 **1500-Sheet High-Capacity Tray**
11.4 x 13.5 x 21.4 in.
290 x 342 x 545 mm

11 **Paper Transport**
5.6 x 16.2 x 18.3 in.
143 x 412 x 466 mm

12 **Folding Paper Transport**
7.2 x 24.1 x 21.9 in.
184 x 612 x 555 mm

13 **500-Sheet Internal Staple Finisher**
5.9 x 21.5 x 20.6 in.
150 x 546 x 523 mm

14 **Hole Punch Kit for 500-Sheet Internal Staple Finisher**
5.9 x 6.7 x 21.6 in.
150 x 170 x 550 mm

15 **Offset Stacker**
4.2 x 16.5 x 19.3 in.
107 x 420 x 489 mm

16 **1250-Sheet Staple 2/3 Hole Punch Finisher**
39.2 x 22.6 x 24.0 in.
995 x 575 x 610 mm

17 **1250-Sheet Staple Finisher**
39.2 x 22.6 x 24.0 in.
995 x 575 x 610 mm

18 **2250-Sheet Booklet Staple 2/3 Hole Punch Finisher**
39.2 x 25.6 x 24.1 in.
995 x 650 x 613 mm

● **Standard** ● **Optional**

You can install one 550-Sheet tray or one Special media tray.
You can install one 2x550-Sheet tray, one 2,000-Sheet tandem tray or one Cabinet, but you must also install one 550-Sheet tray or Special media tray above it.
You can install one 1,500-Sheet high-capacity tray, but you must install one 2x550-Sheet tray or one 2,000-Sheet tandem tray beside it.
You can install one 500-Sheet staple finisher, one Offset stacker or one Folding paper transport unit.
You can install one Hole punch kit for 500-Sheet staple finisher, but you must install it with a 500-Sheet staple finisher 2025. MFPs manufactured prior to May 2025 need a top rear cover to complete installation. The Hole punch kit requires firmware version 25 or later.
You can install one 1,250-Sheet staple hole punch finisher, one 1,250-Sheet staple finisher, or one 2,250-Sheet booklet staple hole punch finisher, but you must also install a Paper transport unit or Folding paper transport unit, one 550-Sheet tray, and one 2x550-Sheet tray or one 2,000-Sheet tandem tray or one Cabinet. The 1,250-Sheet staple finisher requires firmware version 25 or later.



SCAN			
	CX961	**CX962**	**CX963**
A4/Ltr Simplex Scan Speed (Black)	Up to 120/120 images per minute		
A4/Ltr Simplex Scan Speed (Color)	Up to 120/120 images per minute		
A4/Ltr Duplex Scan Speed (Black)	Up to 240/240 images per minute		
A4/Ltr Duplex Scan Speed (Color)	Up to 240/240 images per minute		
Scan Area, Maximum	11.69 × 17.0 inches		
ADF Scan	DADF (single pass Duplex)		
Scanner Type	Flatbed scanner with automatic document feeeder, multifeed detection, and OCR		
Scan Resolution, Enhanced	Up to 600 × 600 dpi		
Scan Resolution, Optical	Up to 600 dpi		
Scan File Formats (Send as)	JPEG, JPG, PDF, Secure PDF, TIFF, Archival PDF (A-1a, A-1b), Searchable PDF, TXT, RTF, DOCX, Twain driver		
Scan Destinations	e-mail, FTP, USB Flash drive, USB or Network connected computer		

PAPER HANDLING			
	CX961	**CX962**	**CX963**
Included Paper Handling	550-Sheet Tray, 150-Sheet Multipurpose Feeder, 500-Sheet Output Bin		
Optional Paper Handling	550-Sheet Tray, Offset Stacker, 500-Sheet Staple Offset Finisher, 2 × 550-Sheet Tray, 2,000-Sheet Tandem Tray, Cabinet, 1,500-Sheet High-Capacity Tray, Paper Transport Unit, Folding Paper Transport Unit, 1,250-Sheet Staple Hole Punch Finisher, 1,250-Sheet Staple Finisher, 2,250-Sheet Booklet Staple Hole Punch Finisher		
Paper Input Capacity, Standard	Up to 700 pages 20 lb bond or 75 gsm		
Paper Input Capacity, Maximum	Up to 4,750 pages 20 lb bond or 75 gsm		
Paper Output Capacity, Standard	Up to 500 pages 20 lb bond or 75 gsm		
Paper Output Capacity, Maximum	Up to 2,650 pages 20 lb bond or 75 gsm		
Paper Weight Range Supported – Standard Tray	16 lb bond to 80 lb bond / 60 gsm to 300 gsm		
Paper Weight Range Supported – Special Media Tray	Supports large, heavy, and smooth labels, and cardstock. Also supports GHS labels, Monroney labels, and glossy cardstock weighing over 200 gsm. Supports up to 40 mm stack height. May be used with the 2×550-sheet Tray, the 2,000-sheet Tandem Tray and the 1,500-sheet High-Capacity Tray		
Paper Weight Range Supported – Multipurpose Feeder	16 lb bond to 80 lb bond / 60 gsm to 300 gsm		
A3 / 11 × 17	Yes		
ADF	300-Sheet Automatic Document Feeder		
ADF Paper Input Capacity	Up to 300 pages 20 lb bond or 75 gsm		
ADF Paper Weights	14 lb bond to 40 lb bond / 50 gsm to 150 gsm		
Finishing Option	Yes		
Finishing Functions	Offset stacking, Stapling, Hole punching		
Number of Paper Inputs, Standard	2		
Number of Paper Inputs, Maximum	6		
Media Types Supported	Card Stock, Envelopes, Glossy Paper, Labels, Plain Paper, Vinyl Labels, Refer to the Paper & Specialty Media Guide		
Media Sizes Supported	10 Envelope, 7 3/4 Envelope, 9 Envelope, A3, A4, A5, B5 Envelope, C4 Envelope, C5 Envelope, DL Envelope, Hagaki Card, Executive, Folio, JIS-B4, JIS-B5, Ledger, Legal, Letter, Statement, Oficio, A6, SRA3, 12 × 18″		



CONNECTIVITY			
	CX961	**CX962**	**CX963**
Standard Ports	USB 2.0 Specification Hi-Speed Certified (Type B), Gigabit Ethernet (10/100/1000), Front USB 2.0 Specification Hi-Speed Certified port (Type A), 802.11a/b/g/n/ac + Apple iBeacon		
Optional Local Ports	Internal RS-232C serial, Internal 1284-B Bidirectional Parallel		
Optional Network Ports	MarkNet N8230 Fiber Ethernet Print Server		
Direct USB	Yes		
Ethernet Network	Yes		
WiFi/WiFi Direct	Yes		
Wireless Network	WPA2™ - Personal, WPA™ and WPA2™ - Personal, 802.1x Authentication: MD5, MSCHAPv2, LEAP, PEAP, TLS, TTLS		
Network Protocol Support	TCP, UDP, IPSEC w/ IPv4, IPSEC w/ IPv6, ICMP, IGMP, IPv4, IPv6		
Network Printing Methods	Direct IP (Port 9100), Enhanced IP (Port 9400), FTP, IPP 1.0, 1.1, 2.0 (Internet Printing Protocol), Microsoft Web Services WSD, Pull Printing, Thin Print, LPR		
Network Management Protocols	WINS, APIPA (AutoIP), DHCP, DNS, DDNS, mDNS, ARP, BOOTP		
Network Security	SNMPv3, 802.1x Authentication: MD5, MSCHAPv2, LEAP, PEAP, TLS, TTLS, Certificate Management, SSL Cipher Configuration, TCP/UDP Port Access Control, Security Port Lockdown, TCP Restricted Server List, IPSEC Support (IPv4/IPv6)		

OPERATING SYSTEM SUPPORT			
	CX961	**CX962**	**CX963**
Apple Operating Systems Supported	Support is provided through AirPrint and AirScan only		
Citrix MetaFrame	Microsoft Windows Server 2012 R2 Datacenter Edition running Citrix XenApp 7.5, 6, 7, 8, 9, 11, 12, 13, 14, 15, 16, Microsoft Windows Server 2012 Datacenter Edition running Citrix XenApp 7.5, 6, 7, 8, 9, 11, 12, 13, 14, 15, 16, Microsoft Windows Server 2012 Foundation running Citrix XenApp 6.0, 6.5, Microsoft Windows Server 2012 Essentials running Citrix XenApp 6.0, 6.5, Microsoft Windows Server 2012 Standard running Citrix XenApp 6.0, 6.5		
Linux Operating Systems Supported	Ubuntu 20.04, Debian 10, SUSE Linux Enterprise Server 12 SP5, OpenSUSE 15.2, Debian 11, Ubuntu 22.04, Fedora 36, Fedora 37, SUSE Linux Enterprise Server 15 SP4, OpenSUSE 15.4, Red Hat Linux 8.7, Red Hat Linux 9.1		
Microsoft Windows Operating Systems Supported	Windows 7, Windows 7 ×64, Windows 8, Windows 8 ×64, Windows Server 2012, Windows 8.1, Windows Server 2012 R2, Windows 10, Windows Server 2016, Windows Server 2019, Windows Server 2022, Windows 11		
Novell Operating Systems Supported	Novell NetWare 6.5 Open Enterprise Server, Novell Open Enterprise Server 2 (SP3) on SuSE Linux Enterprise Server 10 SP4 (x86 and x64) 3, Novell Open Enterprise Server 11 (SP3) on SuSE Linux Enterprise Server 11 SP4 (x86 and x64), Novell Open Enterprise Server 11 (SP3) on SuSE Linux Enterprise Server 12 SP1 (x86 and x64), Novell Open Enterprise Server 15 (SP1) on SuSE Linux Enterprise Server 11 SP4 (x86 and x64)		
Other Operating Systems Supported	Virtually any platform supporting TCP/IP		



SUPPLIES			
	CX961	**CX962**	**CX963**
Laser Cartridge Yields (up to)[2]	46,900-page Color (CMY) Cartridges, 47,700-page Black Cartridge		
Imaging Unit Estimated Yield	Up to 225,000 (black) and 250,000 (color) pages, based on 5 average letter/A4 size pages per print job and ~ 5% coverage		
Cartridge(s) Shipping with Product	12,000-page Color (CMY) Toner Cartridges, 15,000-page Black Toner Cartridge		
Replacement Cartridges	Product functions only with replacement cartridges designed for use in a specific geographical region. See http://www.lexmark.com/regions for more details.		

DEVICE INFORMATION			
	CX961	**CX962**	**CX963**
Packaged Size (in. - H x W x D)	42.5 × 29.1 × 30.9 in.		
Packaged Weight (lb.)	243.1 lb.		
Size (in. - H x W x D)	33.8 × 23.3 × 26.0 in.		
Weight (lb.)	198.1 lb.		
Noise Level, Idle	15 dbA		
Noise Level (Print), Operating	46 dBA	50 dBA	51 dBA
Duplex Print Noise Level, Operating	48 dBA	51 dBA	53 dBA
Noise Level (Copy), Operating	52 dBA		
Noise Level (Scan), Operating	50 dBA		
ENERGY STAR	Yes		
Average Power (Hibernate Mode)	0.2 watts		
Average Power (Sleep Mode)	1.2 watts		
Average Power (Ready Mode)	72 watts	67 watts	67 watts
Average Power (Printing)	580 watts	695 watts	812 watts
ENERGY STAR Typical Electricity Consumption (TEC)	0.58 kilowatt-hours per week	0.69 kilowatt-hours per week	0.82 kilowatt-hours per week
Product Certifications	ENERGY STAR, ICES-003 Class A, BSMI Class A, VCCI Class A, FCC Class A, NOM-032, UL, cUL, NOM, US FDA/CDRH, IEC 60825-1, CB Report, ISO-532B, CE (EU) DoC, EFTA (CE), KC /KCC Mark, RCM DoC, ErP - EcoDesign, CCC, UKCA DoC, Blue Angel / DE-UZ 219, CECP, CEL, ECMA-370, TED, SII, TER, UL-AR, GS Mark, ISO-9296, EPEAT Gold, Mopria Certified®		
Specified Operating Environment	Humidity: 15 to 80% Relative Humidity, Altitude: 0 - 2896 Meters (9,500 Feet), Temperature: 10 to 32.2°C (50 to 90°F)		
Country of Origin	North America & TAA Compliant - Mexico, Rest of World – PRC		
UNSPSC Code	43212110		
Harmonized Tariff Code	8443.31.0000		

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[1] Print and copy speeds measured in accordance with ISO/IEC 24734 and ISO/IEC 24735 respectively (ESAT). For more information see: www.lexmark.com/ISOspeeds.
[2] Average continuous black or continuous composite CMY declared cartridge yield up to this number of standard pages in accordance with ISO/IEC 19798.
[3] "Maximum Monthly Duty Cycle" is defined as the maximum number of pages a device could deliver in a month using a multishift operation. This metric provides a comparison of robustness in relation to other Xerox printers and MFPs.
[4] "Recommended Monthly Page Volume" is a range of pages that helps customers evaluate Xerox product offerings based on the average number of pages customers plan to print on the device each month. Xerox recommends that the number of pages per month be within the stated range for optimum device performance, based on factors including: supplies replacement intervals, paper loading intervals, speed, and typical customer usage.

For more information,
visit us at www.xerox.com/9Series.

Discover more at xerox.com and see how we make work, work.

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